

# **Kentucky Insurance Arbitration Association**

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[www.kyinsplans.org](http://www.kyinsplans.org)

## **BULLETIN**

### **KIAA INTRODUCES ARBITRATION INQUIRY SYSTEM**

What is the status of my filing? How many Dockets does my company have open? Has a hearing date been set? The answers to these questions and others will be available on January 26, 2009.

KIAA is pleased to announce that status information for arbitration filings is available at [www.kyinsplans.org/arbitration.html](http://www.kyinsplans.org/arbitration.html). Click the button labeled **Arbitration Inquiry System** for the following:

- Date Application received.
- Date response received.
- Hearing date.
- Hearing status
- Date decision rendered.
- List of Rendered dockets including status information by NAIC# and Company.
- List of Open dockets including status information.
- Search by claim number or NAIC#

Access to the website is limited to employees of member companies who have either filed an arbitration application or responded to a filing. Employees of member companies who frequently contact us for status information have been added to an initial user list and will receive a letter with password information and instructions. Member companies may request that user (s) be added or deleted. The following information should be submitted by email to [kyauto@kaip.org](mailto:kyauto@kaip.org)

- First and Last Name of User.
- Mailing address of User. Include street, city, state and zip code.
- Company name.
- Company NAIC code.
- Telephone number of User.
- E-mail address of User.

### **PLEASE NAME THE CORRECT RESPONDENT**

It is very important that an Applicant designate the correct Respondent when filing an application with KIAA.

In the majority of cases, the Respondent will be an Insurance Carrier or a Qualified Self-Insured. What happens when the at-fault party is someone other than a Reparation Obligor or Qualified Self-Insured (a non-member of KIAA)?

When you name a non-member as Respondent, KIAA will proceed as follows:

- Acknowledgement of filing is sent to Applicant and notice is sent to Respondent.
- If Respondent agrees to arbitration, KIAA proceeds as normal.
- If Respondent does NOT agree to arbitration, Applicant will be notified and the application will be rejected.
  - If Applicant re-files naming a different Respondent, a second filing fee of \$25.00 will be required.
- If an Applicant is unsure whether a Respondent is a member of KIAA, a search can be conducted at <http://doi.ppr.ky.gov/kentucky/>. Go to Company Information and Click on "Search for a Company."
- Applicant should consider the use of public records such as the police report to determine if an insurance company (Reparation Obligor) is listed. The Applicant may also contact the Kentucky Department of Transportation to determine if a filing has been made by an insurer on behalf of a trucking company.
- Please do not hesitate to contact our office if you have questions.

### **ONLY ONE APPLICATION IS NEEDED**

You have 3 injured parties in your vehicle. Do you need to file 3 separate applications? Not with KIAA. Just file one application no matter how many injured parties. Add up the amount you want to claim and list the total on the application. You can break it down by party in your contentions.

### **PLEASE USE THE LATEST KIAA APPLICATION FORM**

Please use the latest version of the KIAA application. Go to our website at [www.kyinsplans.org](http://www.kyinsplans.org) and choose Kentucky Insurance Arbitration Association and you will find the latest application. We have added a place to enter your company's NAIC (National Association of Insurance Commissioners) number. As indicated in the first paragraph of this bulletin, the NAIC # is used to search our new Arbitration Inquiry System. Some of you are already using the application at the website. Please destroy all previous editions of the application. A copy of the latest is attached.

### **COMMENTS?**

Has this bulletin been helpful? Would you like to have us use this form of communication again? Let us know. Send us an email at [KyAuto@kaip.org](mailto:KyAuto@kaip.org)

If you have other topics that you think might be of interest to member companies, let us know that also. And remember, we have answers to many of your questions at our website in the FAQs sections.

Have a great 2009!